



Brussels, 8 April 2010

**For immediate release**

## **ETLC launches survey and discussion forum for tour guides, tour managers and entertainers**

Tour guides, tour managers and entertainers - A dream job! – Really? The reality is often different.

Many tour operators have relocated their recruitment agencies to Switzerland, from where the tour guides, tour managers and entertainers are dispatched to their workplaces in the tourism destinations, and which excludes them from information and consultation rights in the country of their origin and in European Works Councils.

In order to collect relevant information on the situation and conditions of this specific group of workers, and to put forward demands to improve their social rights and working conditions, the European Trade Union Liaison Committee on Tourism (ETLC) launched, with the financial support of the European Commission, an online survey for tour guides, tour managers and entertainers: [http://www.etlc-network.eu/rights\\_for\\_guides/online-survey](http://www.etlc-network.eu/rights_for_guides/online-survey).

Furthermore, ETLC opened an online discussion forum for tour guides, tour managers and entertainers where they can share their concerns about their jobs and make suggestions on how to improve their situation: [http://www.etlc-network.eu/rights\\_for\\_guides/discussion](http://www.etlc-network.eu/rights_for_guides/discussion).

The results of the survey will be discussed at the ETLC Conference on 27-28 October 2010 and published in November 2010 on the ETLC website [www.etlc-network.eu](http://www.etlc-network.eu).

All requests concerning the project should be addressed to [rights-for-guides@rights-for-guides.eu](mailto:rights-for-guides@rights-for-guides.eu).

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Note to Editors:

*The ETLC is the cooperation platform of European and global trade unions representing workers in hotels and restaurants, transport, travel agencies and tour operators, leisure parks, tourist offices, tour guides, etc.*



**UNI-Europa**  
Union Network  
International – European  
regional organisation

**ETF**  
European Transport  
Workers' Federation

**IUF**  
International Union of  
Food, Agricultural, Hotel,  
Restaurant, Catering,  
Tobacco and Allied  
Workers' Associations

**UNI**  
Union Network  
International

**ITF**  
International Transport  
Workers' Federation