

Survey on employment in the social tourism sector

This study, commissioned by BITS and EFFAT, relates to employment in the European social tourism sector.

Data will be handled anonymously, as part of a general statistical overview.

The first part of the survey (Section A) should be filled out by your organisation. It aims to build up a country-by-country overview of social tourism and employment in the sector, with a particular focus on accommodation. This section will be sent to organisations working in the social tourism sector throughout the EU.

The second part of the survey (Section B) should be filled out by those in charge of the accommodation facilities managed by your organisation, so we would be grateful if you could pass on Section B to as many of these people as possible. This section aims to gather more detailed information on the types of employment in social tourism accommodation.

Section A (for the organisation)

General information

A1. Organisation name:

A2. Address:

Street and number:

Postcode and town:

A3. Country:

A4. Website:

A5. Contact:

Name:

e-mail address:

A6. What type of organisation is it?

1. Governmental		2. Private	
3. Mixed (public/private)		4. Employers' union	
5. Workers' union		6. Non-profit sector	
7. Cooperative		8. Other (please give details):	

A7. Is your organisation

1. Profit-making		2. Non-profit	
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Employment and type of bodies

A8. Who manages employment contracts for the bodies associated with your organisation?

1. The organisation (centralised management)		2. The bodies themselves	
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A9. Which type of bodies are associated with your organisation

Please fill in the boxes in the table below in as much detail as possible

Type of body/activity	Number of facilities	Total number of beds	Total number of staff	Total number of FTEs (full-time equivalents)
Central administration	N/A	N/A		
Tour operator	N/A	N/A		
Accommodation for young people				
Family holiday centres and villages				
Holiday centres for children and teenagers				
Campsite				
Apartments/furnished rooms/chalets				
Hotel				
Other (please give details):				
Total				

Do you have any comments on the information given above (optional):

If you have more detailed information on employment types, please answer questions A10 and A11. If not, please move on to question A12.

Type of employment

A10. Please give details of direct jobs

	TOTAL
Less than half-time	
Less than full-time	
Full-time	

A11. What proportion of this is seasonal employment?

	Number of people	Number of FTEs
Permanent employment		
Seasonal employment – less than 3 months		
Seasonal employment – 3 to 6 months		
Seasonal employment – more than 6 months		

A12. How many people work on each type of direct employment contract?

- 1. Permanent employment contractpeople
- 2. Temporary employment contractpeople
- 3. Volunteers (unpaid)people
- 4. Student contracts (paid).....people
- 5. Other (please give details).....people

A13. What percentage of direct paid jobs are subsidised (employment programmes for unemployed people, disabled people, etc)?
% subsidised jobs

A14. Are all the bodies linked to your organisation based in the same country as your organisation’s headquarters?

1. Yes		2. No	
If not, which other countries are they based in?			

A15. For most employees in your organisation, social tourism is

1. A job representing a long-term commitment	
2. A job to launch their career (e.g. as a means of entering other sectors)	
3. A seasonal job	
4. Other (please give details):	

A16. Does your organisation have a training policy or programme?

1. Yes		2. No	
If yes, what form does this take?			

A17. Are there any specific collective agreements for the sector?

1. Yes		2. No	
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A18. Are you a member of one or more networks? If yes, which ones?

International networks or associations	National networks or associations

A19. In your opinion, how many (full-time equivalent) jobs has social tourism created in your country?

A20. How many people would you say work in your country's social tourism sector?

Seasonal contract:people

Annual contract: people

A21. Please give a brief explanation of developments you expect in social tourism over the next few years (Importance and structure of social tourism in your country, development in range of services offered, type of clients, etc)

You answered all the questions!

Thank you for your answers.

To register your answers, please send this questionnaire back by post or fax.

Many thanks for your responses.

Please remember to pass on Section B to those in charge of accommodation.